

Rapid Shot

Interactive Shooting Experience



Terms & Conditions

Valid from 1st June 2022 unless superseded

Terms and Conditions

Rapid Shot is a registered trademark of The Practical Training Hub Ltd, 9 High Street, Wellington, Somerset, England, TA21 8QT. Registered in England and Wales No. 10109769. Our ranges can be provided to any appropriate indoor or outdoor venue anywhere in England or Wales for a variety of events. Whilst every reasonable attempt will be made to attend all bookings, The Practical Training Hub reserves the right to cancel or modify bookings, due to safety considerations and/or other factors beyond our control.

Health and Safety Considerations

Our ranges are run and operated in such a way that means that people do not require a high level of physical ability. The use of one of our ranges does not involve any requirement to run and will not involve participants being 'shot' by paintballs or bb's. Participants must however be physically able to safely handle the equipment to participate during the activities and follow simple instructions.

Safety masks are not provided as participants are not 'shot at', however, safety goggles/glasses are provided to mitigate the exceptionally unlikely event that any paintball fragments or bb's ricochet. Spectacles may be worn and if they are, safety 'over glasses' will be provided unless the glasses are safety rated.

Participants of any of our activities must not be under the influence of alcohol or drugs prior to or whilst participating and The Practical Training Hub reserves the right to refuse participation to anyone considered to be under the influence of alcohol or drugs. Any participant may be asked to leave at any time if that person acts in any such manner as to endanger him/herself or any other participant. If an individual is asked to leave due to one of these reasons or if the activity has to be stopped on the grounds of safety, no refund will be provided.

Liability and Insurance

Both Airsoft & Paintball are potentially dangerous activities, all participants must be aware of this and accept the risks associated with this activity. Whilst The Practical Training Hub has an excellent safety record, responsibility for injury or illness arising from taking part in this activity or associated activities can only be accepted if caused by negligence on the part of The Practical Training Hub.

The Practical Training Hub Ltd is under no liability whatsoever in respect of loss or damage to property whilst participating in any of our activities, however caused and participants are advised to arrange their own insurance cover as The Practical Training Hub Ltd is unable to offer any form of insurance other than public liability.

The Practical Training Hub has in place public liability insurance as well as risk assessments for all activities, both can be viewed upon request.

Setup/derig

Our Paintball ranges require a minimum area of 6 meters wide by 12 meters deep. It can be set up outside or outside under a roof (such as in a barn) provided there is sufficient suitable access. Safety netting will be erected to the sides of the range as required, however, consideration should be given by the event organiser as to what is immediately behind and adjacent to the range; it is advised that there are no paths/walkways immediately to the side or rear of the range to reduce the possibility of members not participating in the activity being in very close proximity.

Our Airsoft ranges require a minimum area of 6 meters wide by 10 meters deep. It can be set up either inside or outside provided there is sufficient suitable access. Safety netting/barriers will be erected to the sides & behind the range as required, however, consideration should be given to the event organiser as to what is immediately behind and adjacent to the range; it is advised that there are no paths/walkways immediately to the side or rear of the range to reduce the possibility of members not participating in the activity being in very close proximity.

Access to the site will be required a minimum of 90 minutes before the event is to start (120 mins is preferred).

Dependent on the type of range being used, its location, whether it is inside or outside and other factors such as weather and conditions of the site, the time to dismantle the activity and leave site may take between 30-60 minutes; the site must remain open during this time to allow free movement and egress.

Disabilities/Additional Needs

People with injuries, disabilities and people with additional needs are welcome to participate, however, consideration must be given to how the experience can be safely undertaken for all involved. With this in mind, we do ask for The Practical Training Hub Ltd to be informed of any medical conditions (asthma, epilepsy, hearing impairment etc.) or any other additional needs (ADHD, ADD, injuries etc) of all participants. Notifying us of these conditions will not automatically preclude any participant from taking part in activities, however, will allow us to put appropriate control measures in place to help assure everyone's safety and the best experience is had by all participants.

Equipment and Clothing

Damage or loss to The Practical Training Hub Ltd's equipment caused by negligence, malicious acts or carelessness must be paid for at the time at current replacement value.

Bookings and Payments

Initial enquires should be made either using the initial enquiry form on the website or by email/phone/in person to check availability of a range on a desired date and its ability to attend the desired location. Once the date and location has been confirmed as being available, a booking form must be completed with all relevant information as well as a £100 deposit which can be securely paid through the booking form using PayPal. Once this has been received, the booking will be confirmed; if there are any points that require clarification, you will be contacted as soon as practicable. An invoice will then be raised for the remaining balance which must be received 28 days before the hire period or on receipt if the hire period is within 28 days.

The preferred payment method is via bank transfer, however payment can also be made debit/credit card or cash (please do not send cash by post).

BAC Payment Can be Made To:

Account Name	The Practical Training Hub Ltd
Account number	8 1 0 7 1 5 7 4
Sort Code	6 0 0 3 2 7
Reference	Please use invoice number as reference

Consumables

If the paintball range is being used for a closed session, then 2000 paintballs will be provided free of charge, however, additional paintballs are chargeable at £3 per hundred unless otherwise agreed; payment must be made either on the day of hire, or, on receipt of an invoice. If the range is being used for anything other than a closed session, the cost for paintballs will be discussed and agreed separately.

If the Airsoft range is being used, all bb's and air/gas will be provided free of charge.

Environmental Impact

The Practical Training Hub aims to minimise its environmental impact and does this through a variety of methods. Both paintball and airsoft ranges use collection nets to attempt to collect as many of the fired projectiles as possible. As no collection method can every succeed in collecting 100% of the projectiles, the paintballs used are non-toxic and made from gelatine capsules containing coloured water-soluble dye, BB's are biodegradable and made from organic polymer resins from plant-based plastics including sugar cane and corn starch polymers as they are more effective at breaking down in the ground and are certified free of harmful chemicals (EN71-3:1994) as well as also having other certifications including EN13432, EN71-3:1994 and EC 1907/2006.

A condition of hire is that the area being used is suitable for a range to be used and this includes the possibility of remnants of fired projectiles may not be collected.

Cancellation & Refunds

Cancellations which are made more than 14 days before the hire period will receive a full refund. If a cancellation is made for any reason less than 14 days before the date the range has been booked for, a refund cannot be provided, however, a transfer is available.

In the event of a cancellation by The Practical Training Hub, customers will be offered the choice of the following options:

- A different date; or
- Full refund of the fee paid

A member of the team will notify the person who made the booking as soon as practicable where it believes on reasonable grounds that cancellation is necessary due to dangerous and/or unsuitable conditions.

Transfer

Should you wish to transfer to another date, you will be charged the following fees:

- More than 14 days before the booking date - £0
- Between 7 and 14 days before the booking date - Administration fee of £20
- Less than 7 days before the booking date - Administration fee of £20 + 10% of booking fee

If a booking is transferred to another date at the customer's request and is subsequently cancelled, a refund cannot be provided.

Privacy policy

We do not record any of your credit or debit card information and we do not pass on any information to third parties. We do not use your email address to inform you of future events. If you would like to keep in touch with where we are and what we are up to, please follow us on Facebook.